

## Trip Cancellation and Trip Refund Policy for 2027 Trip to Zermatt, Switzerland

1. The initial deposit of \$500 per person is required for sign up to secure the space, including a \$20 non-refundable *administrative fee*.
2. The second payment of \$920 is due prior to September 30, 2026
3. The third and final payment of the balance of \$1000 is due prior to November 15, 2026.

Missing any payment may cause cancellation of your participation on the trip. If a member cancels after November 15, no refund will be issued except for the following reasons:

The airline, Travel Company or agent and/or resort can refund all of the actual charges and fees subject to a *cancellation fee* of \$20, plus an additional \$30 administration fee, plus any other fees or cost incurred by the club.

If the canceling member is replaced on the trip, then he or she is subject to the \$20 fee plus an additional \$30 administration fee plus any other fees or cost incurred by the club.

If a trip goes full, a canceling member may request consideration for a partial refund from the North Island Snowdrifters' Executive Board and Travel Director *in writing or Email within 14 days* from the start of the trip. The request will be evaluated and voted on by the Board of Directors. The Board of directors may not grant a refund if a trip does not generate enough income to cover the trip's cost to the club.

If a canceling member finds a substitute who is able to accept the bed assignment as assigned by the trip Leader and any monetary exchange is made outside the club, the substitution will not be considered a cancellation.

Any other consideration for a partial refund must be made in writing within 14 days from the start of the trip by writing the Travel Director and the North Island Snowdrifters' Executive Board. request will be evaluated and voted on by the Board of Directors. As stated above, the Board of Directors may not grant a refund if a trip does not generate enough income to cover the trip's cost to the club.

\*\*\* Trip participants are strongly recommended to have their own travel insurance to cover any unexpected event.